

## **Archis Parasharami**

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### Abstract

Archis Parasharami discussed the use of arbitration as an alternative to class actions from his perspective as a lawyer who defends businesses in class action litigation. Mr. Parasharami argued that access to justice does not necessarily mean access to courts, and that access to the courts does not necessarily deliver justice to consumers and employees. Mr. Parasharami argued that arbitration provides a quick, easy and low-cost alternative for individuals who find it time-consuming, difficult and expensive to navigate the court system. In addition, he argued that arbitration has been found to be at least as likely if not more likely than litigation to result in positive outcomes for individuals. He also discussed a study that showed that most class actions do not benefit individual consumers and employees, because the cases are dismissed or dropped—or because, behind seemingly large class settlement numbers, very few class members actually file claims and obtain benefits from those settlements.