Excel XP/2003 & SolverTable Incompatibilities Fix
Information Technology Group

If you are receiving the following error Message while using SolverTable:

**Title:** Fix for Solver problem

**Message:** This procedure uses the solver add-in to perform the optimization. If you are running Excel XP and the educational version of **Premium Solver**, please visit www.indiana.edu/~mgtsci for a fix to a known problem with this combination.

Please **do not** visit the website and download the ‘fix’. This will install a **non-Microsoft** version of **Solver** on your computer that will only last 15 days. **Please just click “OK”**. When you click “OK” to generate a table, you may receive the following error on Excel XP or Excel 2003:

**Title:** Internal Solver problem

**Message:** There is an internal error with Solver on this particular model. Therefore, SolverTable cannot continue.

If you have already downloaded the “premium” version of solver from www.indiana.edu/~mgtsci and you have used it for more than 15 days, you will receive the following error message:

**Title:** Premium Solver for Excel

**Message:** The evaluation period for this trial version of the Solver has expired. (Continues on with a message regarding Frontline Systems.)

**In order to fix this problem you will need to stop by one of the Student Computing Support Centers. (See Below) You will also need to bring your MS Office CD.**

**We will ensure that you have the correct “Microsoft” version of Solver and the latest version of the SolverTable add-in. Solver needs to be installed from your original MS Office CD.** The latest version of SolverTable will be installed from our configuration CDs.
1. To ensure that the correct version of Solver.xla is installed:

- Browse to: C:\Program Files\Microsoft Office\Office 1x\Library\Solver
  (* indicates the version of MS Office you have; 0 = 2002/XP, 1 = 2003*)
- Right click on Solver.xla and click ‘Properties’.
- Under the ‘General’ tab, the ‘Created Date’ should read: Thursday, November 09, 2000, 10:46:48 AM
- Under the ‘Summary’ tab, the ‘Author’ should be: Microsoft Corp.

If the properties of the file say anything other that what is stated above, delete Solver.xla.

To reinstall:
- Open Excel.
- You will be prompted that there was an error loading an Add-In. Click “OK”.
- Click on “Tools”, Add-Ins...”
- Place a check next to “Solver Add-In”.

Excel will ask you to insert the Microsoft Office CD, insert your CD.

The correct version of Solver is now installed.

2. To install the correct version of SolverTable:

- In “Add/Remove Programs”, select “Stat Pro” and click “Remove”.
- Insert your Configuration CD (Nifty) and install SolverTable.

All error messages should be resolved.