

## Remote Wipe Policy

What is Columbia Business School's "Remote Wipe" Policy on Mobile Devices?

1. **As the administrator of the email system, the Information Technology Group (ITG) has the capability of performing** a remote wipe of any mobile device connected to Columbia Business School's email system using Exchange ActiveSync. This is a standard feature of Microsoft Exchange 2007/2010 (the mail server we use) and the Exchange ActiveSync technology embedded in the OS of the supported mobile phone. When a remote wipe is issued by a system administrator, personal data will be wiped out too along with the mail data stored on the phone. There might be slight variation of how much personal information and the functionality of the phone impacted by a remote wipe.
2. **As an administrator of the email system, the Information Technology Group has the capability of performing a** remote wipe any BlackBerry Device connected to our BlackBerry Enterprise Server (BES).
3. In the case of iPhones, the wipe will not only destroy ALL the data on the phone, but also will disable its calling feature so it can only dial 9-1-1. The user needs to use iTunes with the backup to restore the iPhone to its previous state.
4. **With this capability in mind, ITG DOES NOT** have and **WILL NOT** deploy any mobile policy that manipulates in any way the functionality of the mobile device itself, e.g. Bluetooth, Camera etc., just to name a few.
5. **ITG DOES NOT** and **WILL NOT** remote wipe anyone's mobile device unless it's explicitly and directly requested by the owner of the device or, **for devices owned by the school**, upon direction from HR or a CBS legal representative.
6. **The end user CAN** remote wipe his/her lost mobile device configured as an Exchange ActiveSync client using the Outlook Web Access Option panel.
7. **If a user's device is lost or stolen**, the user must perform a remote wipe of their phone immediately, or contact ITG to perform the remote wipe for them.
8. **ITG CAN NOT** wipe any mobile devices that are configured as an IMAP or POP client.